

Hearing Instrument Science Professional Development

Cerumen Management

October 24, 2015

Earn six CEUs while you learn about **Cerumen Management** to assist your clients. **Dr. Luis M. Valdes, BC-HIS** will join us for a comprehensive review of Cerumen Management that is designed for HIS professionals.

Basic to more advanced methods of Cerumen Management will be demonstrated, including the five effective Cerumen Management methods which include: Q-tip®, curette, forceps, lavage/irrigation and vacuum procedures.

Dr. Valdes is a Board Certified Hearing Aid Specialist currently practicing in Naples, FL. He has previously practiced medicine as an Otorhynolaryngologist in Cuba.

PLUS: Earn two more CEUs for Dealing with Complaints and Difficult Customers,



presented by C.W. Miller, who is an accomplished speaker with both management and classroom experience. Mr. Miller has spoken nation-wide on quality assurance, cost containment, time management and customer satisfaction.



This program is approved by the International Hearing Society and its educational committee, the International Institute for Hearing Instruments Studies.

Saturday, October 24, 2015

8:00AM – 5:00 pm

OTC Alumni: **\$195**

All other Hearing Professionals: **\$250**

Price includes Breakfast, Lunch, & Snacks

Location:

Lincoln Hall, Room 211

**Ozarks Technical Community College
Springfield, Missouri**

Cerumen Management certificate available to order on-site for \$90, Allen Lowell Seminars, Inc.

Register Online:

Deadline to Register is September 24, 2015

https://quikpayasp.com/otc/commerce_manager/payer.do?orderType=HIS - **CERUMEN MANAGEMENT SEMINAR**

Hotel Info: Holiday Inn Express & Suites (417) 862-0070 OR University Plaza (417) 864-7333

Ask for the Ozarks Technical Community College (OTC) rate of \$101.00. *Rate based on availability.*

workforce.otc.edu • cwd@otc.edu
(417) 447-8888

**CENTER FOR
WORKFORCE DEVELOPMENT**
OZARKS TECHNICAL COMMUNITY COLLEGE

Register Now!